



Essential Fine Dining Service Techniques

Proper Plate Presentation & Handling

- Never touch the rim of a plate when serving or clearing.
- Servers should use silent, controlled movements to place and remove dishes.

Menu Knowledge and Sales Training

- Know the origins of the ingredients.
- Understand common allergens and substitutions.
- Be well rehearsed about the preparation methods of special cuisine

Interaction and Communication Skills

- Servers must use elevated yet natural language
- When handling complaints, servers must remain calm, professional, and solution-oriented.

Wine & Beverage Service Protocols

- Present the bottle with the label facing the guest who ordered it.
- When pouring wine, never let the bottle touch the glass, and avoid abrupt stops that create drips.

Fine Dining Manual

Lauren Gardner



Fine Dining Manual:

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