

# GRACE ROSS

Senior QA Tester | Agile Development | Process Improvement  
(555) 555-1234 • help@enhancv.com • linkedin.com • New York City, New York

## Summary

Dedicated QA expert with 3 years of experience in formulating and executing test plans, validating complex test cases, and driving process improvements. Expert in Selenium and Zephyr, successfully improved testing processes, reducing defects by 30%.

## Skills

Selenium • Zephyr • JIRA • SQL Statements • Agile Methodologies • Web Services and APIs

## Experience

Penske Truck Leasing Co., L.P.

Reading, PA

Senior QA Tester

01/2022 - Present

- Facilitated functional testing, regression testing, and UI testing for new features, enhancing overall feature quality by 25%.
- Developed complex test plans for agile sprint development, participating from sprint zero to define entire sprint testing strategy.
- Performed defect analysis, identifying root causes and formulating action plans, resulting in a 30% reduction in recurring defects.
- Validated program logic and verified system flow, ensuring software quality assurance through rigorous testing and process adherence.
- Collaborated with software architects to resolve advanced quality risks, driving process improvements into the manual testing methodologies.
- Evaluated and recommended new manual testing tools, increasing testing efficiency by 20%.

IBM

New York City, NY

QA Analyst

01/2020 - 12/2021

- Executed test cases for web-based/mobile applications, achieving an 85% pass rate across multiple platforms.
- Collaborated with development staff to coordinate test execution, ensuring alignment with agile team objectives.
- Maintained documentation of test scripts, processes, and procedures, standardizing QA practices within the team.
- Identified advanced quality risks and planned for remediation, improving system reliability by 15%.
- Validated feature file flows created by automation testers, ensuring consistency and accuracy in automated test cases.

Google

New York City, NY

QA Intern

06/2018 - 12/2019

- Assisted in the development of testing strategies, contributing to the successful release of three major project updates.
- Supported break/fix code releases into production, ensuring minimal disruption to existing functionalities.
- Performed test execution and validated results, identifying critical defects and reducing bug leakage.
- Maintained documentation of test results and collaborated with senior testers on process improvements.

## Education

New York University

New York City, NY

Bachelor of Science in Computer Science

01/2015 - 01/2019

## Training / Courses

ISTQB Foundation Level Certification — International Software Testing Qualifications Board, 2019.

Six Sigma Green Belt — Villanova University, 2020.

## Passions

**Software Testing**

Passionate about ensuring software quality and reliability through rigorous testing methods.

**Coding**

Enjoy coding and automating tasks in various programming languages, focusing on Python and JavaScript.

**Hiking**

Love exploring nature trails and hiking in national parks during weekends.

# Gcreddy Manual Testing Resume

**Clemens Wendtner**



## **Gcreddy Manual Testing Resume:**

## Decoding **Gcreddy Manual Testing Resume**: Revealing the Captivating Potential of Verbal Expression

In an era characterized by interconnectedness and an insatiable thirst for knowledge, the captivating potential of verbal expression has emerged as a formidable force. Its capability to evoke sentiments, stimulate introspection, and incite profound transformations is genuinely awe-inspiring. Within the pages of "**Gcreddy Manual Testing Resume**," a mesmerizing literary creation penned by way of a celebrated wordsmith, readers embark on an enlightening odyssey, unraveling the intricate significance of language and its enduring impact on our lives. In this appraisal, we shall explore the book's central themes, evaluate its distinctive writing style, and gauge its pervasive influence on the hearts and minds of its readership.

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